



WATER QUALITY EMERGENCY NOTIFICATION PLAN

This form is intended to assist the Division of Drinking Water (DDW) and the public water system in contacting responsible individuals in the event of an emergency affecting the water system operations.

ADMINISTRATIVE INFORMATION

Public Water System Name:	Snowcrest Heights Improvement Association
Public Water System Number:	CA3600262
Public Water System Type (CWS, NTNC, TNC):	CWS
Public Water System Address/Location:	PO Box 806, Mt Baldy, CA 91759

The following persons have been designated to implement the plan upon notification by the State Water Resources Control Board Division of Drinking Water that an imminent danger to the health of the water users exists:

Water Utility Contact Name and Title	Contact Type	Email Address	Daytime Telephone	Cell phone Number
Mike Sweitzer, Water System Tester	Water Operator	msweitzer@mail.com		760 792-5097
Roger Watford – Board Member, Water System Maintenance	Backup Water Operator (if applicable)	rwatford762@gmail.com	909 282-4685	909 282-4686
Mark McReynolds – Board Chair, Water System Coordinator	Water Shortage Contingency Response (if different than operator)	twosparrows2018@gmail.com		209 710-7274

Water Utility Contact Name and Title	Contact Type	Email Address	Daytime Telephone	Cell phone Number
none	Water Hauler ¹			
none	Well Drilling / Pump Co.			

The implementation of the plan will be carried out with the following SWRCB DDW and County Department personnel:

Table 1. SWRCB DDW and County Department personnel

SWRCB or County Department Contact Name and Title	Contact Type	Email Address	Daytime Telephone	Cell phone Number
David Lopez, Environmental Health Specialist	San Bernardino County Division of Environmental Health Services	David.Lopez@dph.sbcounty.gov	800-442-2283	800-472-2376
Amanda Chapman, Water Resource Control Engineer	State Water Resources Control Board DDW	Amanda.Chapman@waterboards.ca.gov	909-383-4328	951-202-0717
Hector Cazares, District Engineer, Mojave District	State Water Resources Control Board DDW District Office	Hector.Cazares@Waterboards.ca.gov	909-383-4328	916-809-2542
San Bernardino County Office of Emergency Services (OES)	County OES	Not Applicable	909-356-3998	800-472-2376

¹ Use only licensed water haulers from the California Department of Public Health, see website below under “Licensed Water Haulers by County” – hit “cancel” when it requests a username and password:

<https://www.cdph.ca.gov/Programs/CEH/DFDCS/pages/fdbprograms/foodsafetyprogram/water.aspx>

If the above personnel cannot be reached, contact the 24-hour Office of Emergency Services Warning Center at 800-852-7550 or 916-845-8911. When reporting a water quality emergency to the Warning Center, please ask for the State Water Resources Control Board Division of Drinking Water Duty Officer.

Water Shortage Contingency Planning

Small water community water systems serving 15 – 999 service connections must incorporate drought planning elements (including, but not limited to, drought-planning contacts and standard water shortage levels) into their Emergency Notification Plan (ENP) or Emergency Response Plan (ERP) under CWS 10632(2)(A). Small community water systems serving 15 – 999 service connections should be aware of the statewide water shortage contingency stages but are not required under SB552 to take specific response actions.

The six standard water shortage levels listed below shall be defined by the small community water system based on their specific water supply conditions. Water supply conditions can be affected by water supply reductions, changes in groundwater levels (if applicable), changes in surface level elevation or level of subsidence, water quality issues, potential interruption of water supply (man-made, natural disaster, etc.), or other changes in hydrological/geological conditions which can affect water supply/quality.

Table 2. Water Shortage Contingency Stages and Emergency Response Actions to be taken for a water system, per SB 552

Small Community Water System Water Shortage Contingency Stages	Warning Signs	Shortage Range Warning Signs to left are more useful indicators.	Emergency Response Action
Stage 1 – WATCH	A low precipitation winter produces less groundwater.	Water shortage is 10% less than expected flow rate.	Monitor all water sources monthly.
Stage 2 – WARNING	Watch stage actions have indicated decreasing water supply levels.	Water shortage is 20% less than expected flow rate.	Monitor all water sources weekly. Let the community know the status of all springs and community water usage. Encourage water conservation efforts. Ready Irongate Spring pump.

	Chapman and Minnich Springs' flow slows.		
Stage 3 – ACUTE	Warning stage actions have indicated decreasing water supply levels. Chapman and Minnich Springs' flows are < 5 g.p.m. or have essentially stopped.	Water shortage is 30% less than expected flow rate.	Monitor all water sources twice a week. Let the community know the status of all springs and community water usage. Let the community know about springs decreasing supply and possible need to switch to pumped water from Irongate Spring. Encourage water conservation efforts. Activate Irongate Spring pump.
Stage 4 – CRITICAL	Acute stage actions have indicated decreasing water supply levels. No or little flow from Chapman and Minnich Springs. Irongate Spring flow is insufficient to meet demand 24/7.	Water shortage is 40% less than expected water flow.	Monitor all water sources twice a week. Let the community know the status of all springs and community water usage. Let the community know we are relying on <u>only</u> the pumped water of Irongate Spring and that because it has diminished very strong water conservation must be followed. Encourage non-residents to evacuate. Send water conservation tips to all customers and suggest they start storing water. Create emergency flyer for possible use. Water is turned off between 12 am and 6 am (Manker and Tank 4+5 and Tank 7). Begin locating alternative water supply sources in case of emergency (possibly San Antonio Water Co.). Create a list of water haulers in case of more than periodic water shortage and create an emergency hauled water distribution plan for the community.
Stage 5 – EMERGENCY	Critical stage actions have indicated decreasing water supply levels.	Water shortage is 50% less than expected water flow.	Monitor all water sources daily. Encourage non-residents to leave their cabin and go home. Let the community know the status of all springs and community water usage. Let the community know we are relying on only the pumped water of Irongate Spring; that it has diminished and that very strong water conservation must be followed. Resend water conservation tips to all

	Chapman and Minnich Springs are dry. Irongate Spring flow is insufficient to meet demand (< 15 g.p.m. daily average).		customers. Contact water haulers and use emergency hauled water for non-potable use at distribution points. Buy potable water and put at distribution points or buy potable tanker water and pump to fill Tank 2 and 5 to supply the water system. Notify contacts listed in Table 1. SWRCB DDW and S. B. County EHS Department personnel of the Stage 5 emergency.
Stage 6 – CATASTROPHIC WATER LOSS	<p>Emergency stage actions have indicated decreasing water supply levels and Chapman and Minnich Springs are dry.</p> <p>Water from Irongate Spring becomes minimal (< 5 g.p.m. daily avg.), dries up, experiences equipment failure, or is turned off due to SCE wildfire “Public Safety Power Shutoffs”.</p>	Water shortage is 50% less than expected water supply level	Monitor all water sources daily. Ensure all tanks are full before scheduled SCE wildfire “Public Safety Power Shutoffs” and whenever a wildfire threatens the community. 24 planned outage. Get generator. Let the community know the status of all springs and community water usage. Notify all the community that all water sources are down. Rationing occurs perhaps on a daily basis. Very strong water conservation must be followed. Resend water conservation tips to all customers. Buy potable water and put out at distribution points or buy potable tanker water and pump to fill Tank 3 to supply the water system. Notify contacts listed in Table 1. SWRCB DDW and S. B. County EHS Department personnel of the Stage 6 emergency.

NOTIFICATION PLAN FOR COMMUNITY WATER SYSTEM (SHIA)

A paper flyer will be hand-delivered to all 126 users in a Stage 5 or Stage 6 Emergency. This may take 3 hours and can be done by two people in a vehicle. If cabin owners are not present the flyer will be securely attached to the front door or what appears to be the most active door. An electronic copy of the flyer in PDF format will also be sent to all cabin-owner’s emails. The flyer will include news about what the current water system situation is, what owners can do about it (conservation) or evacuate, what SHIA is doing, and a map with potable water and non-potable water distribution points. A prominent sentence in Spanish at the top of the form will tell Spanish speakers to call a specific number for more information. There will also be a SHIA email and phone number for questions (in English and Spanish) and links to the SHIA website and Facebook site where updates will be posted. A post to the Baldy Breeze list-serv will also occur.

NAME: Mark McReynolds, SHIA Board President

DATE: Dec. 12, 2025 **SIGNATURE:** Mark McReynolds