**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Este aviso contiene información muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua 209 710-7274.

**SHIA Nov. 12, 2026**

# BOIL WATER NOTICE

### Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent loss of pressure and water outage which occurred on Nov. 10, 11, 12 the State Water Resources Control Board, Division of Drinking Water, the San Bernardino County Health Department, and SHIA are advising residents of the water system to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. The affected area includes: all of the SHIA system.

We will inform you when tests show that water is safe to drink, and you no longer need to boil your water, hopefully resolving the problem by Nov. 14, 2026.

If you have questions about other uses of tap water, such as bathing and dish washing, please call your water system or read this guidance: https://waterboards.ca.gov/drinking_water/certlic/drinkingwater/documents/notices/cdc_wtd_bw_advisory.docx

**Do not drink the water without boiling it first**

- Boil all water for one (1) minute (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

**If you are unable to boil your water:**

Use household unscented liquid bleach

- For clear water, use 8 drops (1/8 tsp.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tsp.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred.

Use water disinfection tablets

- Please follow the manufacturer’s instructions.

**For More Information**

If you are concerned about your health or the health of a family member, contact your health care provider or San Bernardino County Environmental Health at 800.442.2283

**Water Utility contact:** Mark McReynolds 209 710-7274 SHIA Board President
**State Water Resources Control Board District Office:** 951) 782-4130
**Local Environmental Health Jurisdiction:** San Bernardino County Environmental Health at 800.442.2283

Please share or post this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.